

Detailed Service Rate Descriptions - January 1, 2018**On-site - Telephone system hardware/software service**

Monday - Friday - 8:00am - 5:00pm	\$150.00/hr.
Monday - Friday - 5:00pm - 8:00am	\$175.00/hr.
Sat.- Sun. & Holidays - 8:00am - 5:00pm	\$200.00/hr.
Sat.- Sun. & Holidays - 5:00pm - 8:00am	\$250.00/hr.

Priority Emergency On-site - Telephone system hardware/software service**Includes:** Two (2) hour response

Monday - Friday - 8:00am - 5:00pm	\$175.00/hr.
Monday - Friday - 5:00pm - 8:00am	\$195.00/hr.
Sat.- Sun. & Holidays - 8:00am - 5:00pm	\$250.00/hr.
Sat.- Sun. & Holidays - 5:00pm - 8:00am	\$290.00/hr.

On-site - Computer/Server/Network related hardware/software service

Monday - Friday - 8:00am - 5:00pm	\$150.00/hr.
Monday - Friday - 5:00pm - 8:00am	\$175.00/hr.
Sat.- Sun. & Holidays - 8:00am - 5:00pm	\$200.00/hr.
Sat.- Sun. & Holidays - 5:00pm - 8:00am	\$250.00/hr.

Priority Emergency On-site - Computer/Server/Network related hardware/software service**Includes:** Two (2) hour response

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Monday - Friday - 5:00pm - 8:00am	\$195.00/hr.
Sat.- Sun. & Holidays - 8:00am - 5:00pm	\$250.00/hr.
Sat.- Sun. & Holidays - 5:00pm - 8:00am	\$290.00/hr.

Remote - Telephone system/Computer/Server/Network related hardware/software service

Monday - Friday - 8:00am - 5:00pm	\$75.00/hr.
Monday - Friday - 5:00pm - 8:00am	\$105.00/hr.
Sat.- Sun. & Holidays - 8:00am - 5:00pm	\$150.00/hr.
Sat.- Sun. & Holidays - 5:00pm - 8:00am	\$175.00/hr.

Priority Emergency Remote - Telephone system/Computer/Server/Network related hardware/software service**Includes:** Two (2) hour response

Monday - Friday - 8:00am - 5:00pm	\$105.00/hr.
Monday - Friday - 5:00pm - 8:00am	\$125.00/hr.
Sat.- Sun. & Holidays - 8:00am - 5:00pm	\$175.00/hr.
Sat.- Sun. & Holidays - 5:00pm - 8:00am	\$200.00/hr.

Consulting services

Our consulting services range from conceptual planning and design to ongoing network support, end user technical and application training, equipment and recommendations and implementation. \$120.00/hr.

On-site training

1st and 2nd level telephone and computer operational training at your location. A workstations may be provided for an additional cost. \$75.00/hr.

Cabling Services for standard indoor, office environment with drop ceilings and drywall construction. This per cable run price includes CAT-X Riser cable, Jack Insert, and Face Plate, does not include conduit. \$150.00/per.

This document contains proprietary information and is intended for the sole use of our customers. Any and all pricing shown is subject to change and/or revision without notice.